



Service Agreements/Preventive Maintenance

Keeping you firmly in control of your preventive maintenance business, Timberline® Office Service Agreements, an add-on to our Service Management software, tracks service agreement dates and maintenance schedules.

It also prompts you with agreement renewal dates and gives you the ability to determine the profitability of your service call operations.

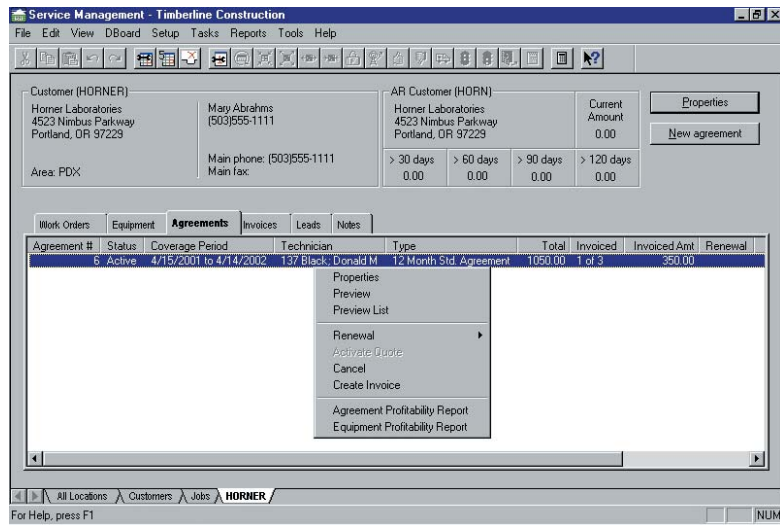
Service agreement and maintenance tracking

- Track service agreement start, end, and expiration dates.
- Display preventive maintenance scheduled for next 12 months by technician on an easy-to-read preventive maintenance board.
- Program the system to prompt you when service agreements are due for renewal.
- Account for additional revenue resulting from service agreement calls.
- Assign sales and costs to individual customer equipment.
- Override labor rates by warranties or service agreements.
- Perform multiple or periodic billings.
- Price service by total agreement, by piece of equipment, or at time of billing.
- Maximize profitability by amortizing service agreements.
- Schedule recurring maintenance by date range.

- Generate report detailing parts needed for each job by scrolling through parts lists and clicking on the appropriate item.
- Create multiple tasks by customer or equipment.
- Use agreement and equipment profitability reports to better monitor your operations.

Service Agreements/Preventive Maintenance

is a part of Timberline Office, fully integrated software created to streamline work and connect the people you depend on to build your business.



From a customer's service agreement you have instant access to profitability reports as well as information associated with the agreement.